

How to be Heard without SCREAMING!

WORKSHEET

1. _____ is giving OUT. Communication is getting _____.
2. Communication is about ensuring others _____ what we mean.
3. The less people _____, the more they _____.
4. H = _____
5. E = _____
6. A = _____
7. R = _____
8. D = _____
9. People don't care how much you _____ until they know how much you _____.
10. Sincerity + _____ = ELOQUENCE

